If you experience issues logging in or with your WebEOC account, contact Helpdesk helpdesk@ema.alabama.gov or call 205-280-2333
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INTRODUCTION

This Training Manual is a guide to assist State and County disaster response personnel with the basic functions and usage of the Alabama EMA WebEOC Incident Management System. The Alabama Emergency Management Agency maintains WebEOC to track and analyze disaster information for better decision making before, during and after incidents. WebEOC provides a single access point for the collection and sharing of emergency or event-related information.

INFORMATION MANAGEMENT

Personnel can keep track of files, contact information, plans, procedures and compliance reports. WebEOC makes it simple to access important resources to enhance your emergency preparedness initiatives, keeping your organization primed to manage events of any size.

RESOURCE & TASK MANAGEMENT

WebEOC allows for resource requests and task assignments to be submitted in the field via mobile device or in the EOC. The received requests can then be routed to the appropriate position, allowing staff to manage all related activity. During daily operations, WebEOC also allows for the management of non-emergency tasks and requests.
WEBEOC QUICK REFERENCE

Access Alabama WebEOC Here: https://alabama.webeocasp.com/alabama

1. Are you updating Activation Status for County or Division?
   - Yes: Status Map
   - No: Are you posting other update for situational awareness or status update?
     - Yes: Lifeline Board
     - No: Do you have a request for goods or services?
       - Yes: Mission Tasking Board
       - No: Are you looking up contact information?
         - Yes: Contacts Board
         - No: Are you looking for resources like plans, guides or other documentation?
           - Yes: File Library
ACCESSING WEBEOC

The Alabama EMA Portal https://portal.ema.alabama.gov is a resource for Alabama state and local emergency managers and acts as a jumping off point for WebEOC.

Alabama EMA maintains two separate instances of WebEOC for state use:

1. **Live WebEOC**: [https://alabama.webeocasp.com/alabama/](https://alabama.webeocasp.com/alabama/)
   - The Live WebEOC instance is only for use during live, real-world events.
2. **Training WebEOC**: [https://alabamatraining.demo.webeocasp.com](https://alabamatraining.demo.webeocasp.com)
   - The Training WebEOC instance can be used anytime

**Preferred Browser:**

The WebEOC site can be accessed by using any modern, up to date web browser including Microsoft Edge, Chrome, and Firefox.

LOGGING INTO WEBEOC

![WebEOC Login Page](image)

After clicking the “Accept” button, it will take you to the login page.
After successfully logging into Alabama’s WebEOC instance, another page will appear prompting you to pick your position and an incident.

After picking a position and the correct incident, a contact page will appear. After inputting your contact information once, this screen will still appear, but the fields will be filled based on the information from the last time you logged in. Required fields: Name, Phone Number, Email (all required fields are marked by a red asterisk.)

After verifying your contact information, and updating if necessary, click continue and you will be routed to Alabama’s WebEOC main page. This is where all incidents will be managed and tracked.

IMPORTANT Note

Selecting the wrong incident during an emergency will not allow you to share or see the necessary data for emergency response. PLEASE MAKE SURE THAT YOU ARE LOGGED INTO THE APPROPRIATE INCIDENT AT ALL TIMES.

Starting from the upper left corner at “WebEOC”, your Username is followed by your Position Name.

“(Logout)”. This is one way you can logout of WebEOC, or you can close the web browser as well. Moving from left to right on the same line, you will see two dropdown boxes. The first is the current position that you are logged in as. The second is the current incident that you are logged into. (See image below.)
BASIC NAVIGATION

CONTROL PANEL

The control panel is the information hub of WebEOC. It is organized by Boards, Menus, Maps, Tools, Plugins, and Links. Within each of these sections, the items are listed alphabetically by default.

Open the control panel menu by clicking the control panel icon in the upper left corner of the Home page.

A star icon preceding a board name alerts you when new data has been posted to that board. Once the status board has been opened, the star disappears until new information has been added or existing information has been updated. If you have a status board open but not in view and updates are made to it by another user, the new data indicator appears on the tab. An indication of new data is also seen in both the control panel and the jump menu. All new data indicators mirror the styles and functionality of the indicators seen in the control panel when closed status boards are changed or modified.

Clicking the name of a board, map, or plugin opens it in a new tab within the existing window. If you click the name of a board, map, or plugin that is already open, that opened tab comes into focus. Clicking the name of a link in the control panel automatically opens that item in a new window.

Multiple copies of a status board, map, or plugin can be opened if you open them in new windows. Clicking the window arrow to the right of the name opens the board, map, or plugin in a new window.
FULL SCREEN MODE

WebEOC can be viewed in either Standard or Full Screen mode, depending on your preference. The default setting, Standard mode is shown to users immediately upon login. In this view, the Home page is displayed including all headers and tabs.

When you enter Full Screen mode by clicking the expand icon in the header, only the open boards, plugins, and tools are visible, automatically appearing one at a time. The header, navigation bar, and open tabs are not shown. Full Screen mode strips the view to show only the board or open page itself, giving you a greater amount of screen to work with. This feature also includes a presentation function, which is particularly useful when projecting WebEOC boards on a screen and providing situation information to, for instance, all users within the Emergency Operations Center.

There are several navigation options available in the full screen mode, allowing you to control the presentation. Various controls, located in a panel at the bottom of the screen, allow you to manually navigate or automatically scroll between boards, pause the presentation, and set the transition speed from one board to the next.

- **Forward/Back.** To navigate between open boards while in the Full Screen mode, click either the forward or back buttons. Clicking the forward button takes you to the next board and restarts the timer. Clicking the back button...
• **Play/Pause.** To initiate the presentation function, click the play button. To pause the presentation on a particular board, click the pause button, which temporarily replaced the play button. Resume scrolling through boards by clicking the play button again.

• **Speed.** To determine the transition time between boards, drag the Speed cursor left or right accordingly. By intervals of 5 seconds, you can choose to have boards remain on the screen for as little as 5 seconds to as long as 3 minutes.

• **Minimize.** To return to the Standard viewing mode, click the minimize button.
STATUS MAP

BACKGROUND

The Status Map is a board located in the drop-down menu under Boards. The purpose of the Status Map is to allow counties and Division Coordinators to change the activation status for their jurisdiction and provide awareness of this to all Alabama WebEOC users.

Counties shaded gray are not activated, those shaded green indicate they are currently activated. The letters on the outside of the map represent the divisions. As with the counties, if the lettering is grayed out, it means not activate, green means active. Divisions can also be yellow, which indicates that a division is on Alert.

As a County, when you should use the Status Map Board?

Following any emergency that causes you to activate your County, the County EMA and Division Emergency Management Coordinator should update the Status Map.

Counties only have the ability to activate their county, the Division Coordinator has the ability to active the division as well as the counties within their division, and the Alabama EMA COMM room has the ability to activate all counties and divisions and change the SEOC Activation Level.

USING THE STATUS MAP

How to Update Activation level with the Status Map:

1) Sign into Alabama WebEOC, making sure that you have selected appropriate incident.

2) Navigate to the Status Map Board.

3) Click on ‘Update Status’
   Next to the ‘Actions’ tab, there is a link titled ‘Update Status’. By clicking on the Update Status link, County positions and Division Coordinators can activate a County EMA or Division.
After you click ‘Update Status’ a table will appear with a list of Counties by Division. Change the Activation status for your county and select Save.

Other Options

The ‘Actions’ Menu of the Status Board includes options to:

a) Print a PDF of the current activation levels, which you can either save to your computer or print.

b) Edit County Info, which lets you edit the contact information for your county.

c) View Status Report, which lets you view and export the current or historical status reports.

4) Placeholder: Instructions on accessing County/Division/State activation and declaration through Alabama Common Operational Picture
Alabama uses the Lifeline Board to collect and track incident reports from Counties and Divisions. The Lifeline Board replaces the previous ‘Activity Log’ for where incident reports are now collected, however reports entered into the Lifeline Board are logged in the Activity Log. A Background on the Lifeline Construct can be found in Appendix 1: Applying the Community Lifelines.

As a County, when should you use the Lifeline Board?
For providing status updates on events in your county. While only the most recent status updates are viewable through the Lifeline Board, the AEMA Activity Log provides a log of status updates over time.

Basic Navigation
The Lifeline Board contains 4 main views:

1) **Dashboard**: This is the main view, containing a dashboard view of the number of counties reporting by stabilization category (Stable/Stabilizing/Unstable or Unknown) for each Lifeline. Hover the mouse pointer over the dashboard to see what counties are reporting Lifeline status. Also in the dashboard view is a map showing the current county Lifeline status across Alabama. *Click on a county to see more details regarding Lifelines and components impacted.*

2) **Jurisdictions**: Provides a table containing a list of jurisdictions, POCs, and the number of Lifelines per stabilization category (Stable/Stabilizing/Unstable or Unknown status). *Click the magnifying glass icon to see more details for each jurisdiction.*

3) **Impacted Lifelines**: This view provides a table containing all the impacted Lifelines by Jurisdiction.

4) **State Reports**: This view provides the overall state report of Status for each Lifeline.
Tools

- **Update Lifeline** (only available on Dashboard View): *Use this to provide a Lifeline Status update for your jurisdiction.*
- **Update Component** (only available on Dashboard View): *Use this to provide a Lifeline Component Status update for your jurisdiction.*
- **Filter**: *Allows you to filter by Division (A-G) or Level (State, Regional, Division, County or City)*
- **Search** (not available on Dashboard view): *Free text search*
- **Report**: *Use this to Generate a PDF export of the Lifeline status by Jurisdiction, Import or Export the Lifeline status details.*
USING THE LIFELINE BOARD

1) Updating Lifeline / Component Status
   1.1. From the list of tools, Select ‘Update Lifeline’
   1.2. Select the Jurisdiction Name from the list
   1.3. Select which Lifeline you are updating. To update multiple lifelines, repeat this process starting at step 1.1 above.
   1.4. Select which Component you are updating
   1.5. Select the Component status: Stable, Stabilizing, Unstable or Unknown. For more information on assigning Lifeline Status, see Appendix 1: Applying the Community Lifelines.
   1.6. Include comments that support the selected Status.
   1.7. Click Save

2) Exporting Lifeline reports
   The Report function is available from two views: Jurisdictions or Impacted Lifeline.
   2.1. Apply Filter as appropriate (for instance, to just display counties within a certain division)
   2.2. Click the Report button
   2.3. Click the Generate PDF button
MISSION TASKING BOARD

BACKGROUND

The Mission Tasking Board is used to assign, track, and manage all missions and resource requests during an incident or event. Missions are defined as any task, objective or purpose assigned to a position requiring some action or outcome. The board is used for both county-to-county mutual aid, as well as for elevating requests to the Division or State (SEOC) level. 

The diagram below outlines a simplified Mission Tasking process.

Primary elements of the Mission Tasking Board:

The Mission Tasking Board contains 4 main views:

1) **Dashboard**: This is the main view, containing a dashboard view of existing Missions, their status (e.g., Assigned, In Progress, Complete).

2) **Mission Finances**: Accessed through the Actions Dropdown menu (see 1.1), the Mission Finances view provides an overview of all Mission-related costs for the current incident. Mission Finances can be filtered by Category, as well as a free-text search option.

3) **Mission Details**: Accessed by clicking on the Details button (see 1.1), the Mission Details view provides all details for a Mission Task.
The options available on the Mission Tasking Board include:

1) New Mission
2) Actions Dropdown
   1) Export
   2) Finance List
3) Filter/Search
   *Allows you to filter by Status, My Items, Type, or free text*

**USING THE MISSION TASKING BOARD**

To access the Mission Tasking Board, first sign into Alabama WebEOC, select appropriate incident and then navigate to the Mission Tasking Board.

1. **Create a New Mission**: Click the ‘+ New Mission’ link from the main Mission Dashboard.
If the County EMA has established an agreement with a neighboring county to provide the needed resource, they will include details for that Assisting County EMA in the request.

When a county has a need for a resource that can’t be met within the county, they can broadcast the request to the Division. The Division Emergency Management Coordinator will then work to determine where that need can be met. If it can be met by a county within that Division, they will update the assignment in the Mission Tracking request. If the resource cannot be sourced from that Division, the request will be broadcast to other Division Coordinators.

1.1. Enter the following information on the Add Mission form:

1.1.1. Mission Order Information:
- First, select whether the Mission is for County-to-County Mutual Aid (previously tracked in the Mutual Aid Board), or a State Resource Request (previously tracked in the RRDM Board).
- Select when the resource is needed by (default is set to the current day).
- Provide a descriptive name for the Resource Request.
- Select the type of Resource Request from the set of options in the dropdown list.
- Provide a description of the resources being requested. Include any information that would be useful for an assisting agency to respond to the request, answering the who, what, when, where, why, and how.

1.1.2. Contact Information:
Include contact Name, Phone, Alt Phone (if applicable), and email address for the Primary Contact, and, if applicable, a Secondary Contact. You can select ‘Use my contact info’ to populate the fields with your own contact information saved in WebEOC.
1.1.3. **Location / Delivery Information:**

Enter a delivery location then, use the Map feature to map the location of the request. Provide any delivery instructions that might be helpful to the assisting agency.

2. **Updating status of Missions**

As a Request is in process, the Requesting County EMA and Offering County EMA update the request Status (Assigned, In Progress, Need more Info, Rejected, Complete, Closed, Cancelled) as well as Mission Task related updates.

2.1. **Assigning Missions**

2.1.1. **Mission Status Information Section:**

For Count-to-County mutual aid, Mission status updated by the requesting or the offering county. Add comments regarding any changes to the mission status you are making. Updates entered into the Mission Status Information section are logged in the Comments section.
2.1.2. Add Supporting Missions

Use the ‘Add Support Mission’ section for missions that require multiple resource requirements to complete. A Support Mission includes all of the same sections to complete and involves the same process for updating and tracking as the primary Mission Task.

Once a Support Mission is added, it will show up in the main Mission Tasking dashboard as a Support Mission. The Primary Mission will also be labeled as Primary, with a link to the associated Support Missions in the Support Missions column.
2.1.3. **Add Cost Information**

Enter information in the Cost Information section to track invoices and payments related with missions. Information entered here is summarized on the *Finance List* view.

![Image of Add Cost Section]

2.1.4. **Add Comments**

Add any comments in this section that you want tracked. The Comments section is where changes in the Mission Assignment status are logged. This section is also useful for adding requests for more information, or updates related to the status of a Mission Task. Comments are ordered from newest to oldest.

![Image of Comments Section]

2.1.5. **Add Attachments**

Use the Add Attachment section to include any attachments that may be useful references for the Mission Task, for example copies of invoices.
2.2. Accepting a Mission Task

As a Request is in process, the Requesting County EMA and Offering County EMA update the request Status (Assigned, In Progress, Need more Info, Rejected, Complete, Closed, Cancelled) and provide Task Action Updates (e.g., to provide requests for more information or add additional details to the request).

2.2.1. Click on the Mission Task Board in the Control Panel

2.2.2. Click on the My Assignments option on the Filter/Search menu above the dashboards to see what Missions have been assigned to you.

2.2.3. Click the Update link on the Mission Assignment that you want to accept.
2.2.4. Review the mission and then select the Status “In Progress” if you intend to accept the Mission. Provide any relevant comments related to the Mission support that you want to have tracked and shared with the Requesting agency.

2.2.5. Provide any updates to the Mission Task (refer to the Updating status of Missions As a Request is in process, the Requesting County EMA and Offering County EMA update the request Status (Assigned, In Progress, Need more Info, Rejected, Complete, Closed, Cancelled) as well as Mission Task related updates. section above for details).

3. Placeholder: Viewing Missions in Alabama Common Operational Picture
CONTACTS BOARD

BACKGROUND

The Alabama WebEOC Contacts Board is where users can search for and view contact information for emergency management contacts by county, division or SEOC level.

USING THE CONTACTS BOARD

1. **Filter for contacts by County or SEOC personnel**, by selecting the county name or ‘SEOC’ from the ‘Filter by County’ dropdown list (Default: All Counties).

2. **Filter by Division** by selecting the Division name from the ‘Filter by Division’ dropdown list (Default: All Divisions).

3. **Perform a free text search** by entering the search terms (e.g., an individual’s last name) and clicking the ‘Search’ button.

   By default, the Contact List table includes all of the contacts in the system, or, if search criteria are provided, just the contacts that match those search terms. Click the ‘View’ icon to view details for a given contact.

4. **Actions Menu**: Clicking the actions menu allows you to either export the Contacts List as a PDF, which you can then either print or save on your computer or export the contact list to a Microsoft Excel file.

If you are unable to find a contact, or identify a contact that needs to be updated, email: helpdesk@ema.alabama.gov or call 205-280-2333
FILE LIBRARY

BACKGROUND

The File Library is a document storage area. The state has many of their plans, guidance, request forms, contact lists and other documents available for reference to download.

USING THE FILE LIBRARY

1) Select a folder under the Master Folder List heading by clicking the 'View' link.

2) Details of the files, including the file name, Description and when it was added are listed in the File Table.

3) To download a file, click the file icon next to the file name.
APPENDIX 1: APPLYING THE COMMUNITY LIFELINES

1) **Definition of Terms**-

   The **Lifeline Construct** is used to focus response actions on incident stabilization; thus, the expected outcome is to stabilize all lifelines. **Stabilization** occurs when immediate threats to life and property are anticipated, resourced, and managed and basic lifeline services are provided to survivors = **RESPONSE**. **Restoration** implies a permanence to re-established critical infrastructure = **RECOVERY**

   **Lifelines** describe the critical services within a community that must be stabilized or re-established—the ends—to alleviate threats to life and property. Lifelines help characterize an incident, i.e., what is happening and why it is important. The lifelines represent “buckets” of the most critical capabilities and services provided to citizens and survivors, regardless of whether they are provided by the public, private, or non-profit sectors.

   Lifelines are designed to highlight priority areas and interdependencies, focus attention on actions being taken, communicate coordination efforts towards stabilization, and integrate information.

   Each lifeline is comprised of several components that represent the bucketing of critical **Essential Elements of Information (EEIs)**. The EEIs are the common themes across incidents and indicate overall lifeline status. **Lifeline Components** represent the general scope of services for a lifeline Components are further divided into relevant **subcomponents** that provide a granular level of enabling functions for the delivery of services to a community.

   **Note: Not every incident will impact all of the lifelines or components**
2) **Guidance for Assessing Lifeline Status**

**Green: Stable**
Indicates lifeline services are stabilized, re-established, or not impacted (Stable). Minimal or no disruption to providing Component capabilities to survivors. All Component capabilities are being delivered to survivors, and are sustainable, regardless of source. *Note: Green Components may still be severely impacted.*

**Yellow: Stabilizing, solution in progress**
Impacts to survivors, but federal/state/local/private partners have identified requirements and are able to deliver Component capabilities for survivors, but significant limiting factors, including time, exist. (Unstable, solution in progress).

**Red: Unstable, no solution in progress**
Major impacts to Component capabilities for survivors, requirements and solutions are not identified and there is no plan or way forward to deliver the solutions; limiting factors may inhibit the ability to minimize impact to survivors. (Unstable, no solution in progress).

**Grey: Unknown**
Indicates the extent of disruption and impacts to lifeline services is unknown; Extent of situation or necessary response is unknown (Unknown).

**Assessment Process** - The Lifeline Assessment process involves addressing the following questions:
- **Status**: “What?”
- **Impact**: “So What?”
- **Actions**: “Now What?”
- **Limiting Factors**: “What’s the Gap?”
- **ETA to Green**: “When?”
Transportation
COMPONENTS AND EES

Highway/Roadway
- Status of major roads and highways
- Status of critical and non-critical bridges
- Status of maintenance and emergency repairs

Mass Transit
- Status of public transit systems including underground rail, buses, and ferry services

Railway
- Status of area railways and stations

Aviation
- Status of area airports
- Status of incoming and outgoing flights

Maritime
- Status of area waterways
- Status of area ports

Safety and Security
COMPONENTS AND EES

Law Enforcement/Security
- Evacuation routes
- Force protection and security for staff
- Security assessments at external facilities
- Damaged law enforcement or correctional facilities
- Curfew

Search and Rescue
- Number and location of missing survivors
- Life threatening hazards to responders and survivors
- Availability and resources of search and rescue teams
- Status of animal assists, structural assessments, and shelter in place checks

Fire Services
- Location of fire
- Percent of fire contained
- Fire’s rate and direction of spread
- Weather conditions
- Availability and resources of fire services

Government Services
- Status of government offices and schools
- Status of continuity of government and continuity of operations

Responder Safety
- Safety hazards affecting operations
- Requirements for Personal Protective Equipment (PPE)
- Security issues or concerns
- Billeting for responders
- Onsite training and policy
### Food, Water, Sheltering

**Components and EEIS**

<table>
<thead>
<tr>
<th>Evacuations</th>
<th>Food/Potable Water</th>
<th>Shelter</th>
<th>Agriculture</th>
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<tr>
<td>- Mandatory or voluntary evacuation orders</td>
<td>- Operating status of Points of Distribution (PODs)</td>
<td>- Requirements for emergency shelter</td>
<td>- Status of area agriculture</td>
</tr>
<tr>
<td>- Number of people to evacuate</td>
<td>- Operating status of supermarkets, neighborhood markets, and grocery stores</td>
<td>- Number and location of open shelters</td>
<td>- Status of Food Stocks</td>
</tr>
<tr>
<td>- Evacuation routes</td>
<td>- Operating status of restaurants</td>
<td>- Current population percentage capacities</td>
<td>- Food Safety Concerns</td>
</tr>
<tr>
<td>- Evacuation timeframe</td>
<td>- Impacts to the food supply chain</td>
<td>- Transitional Sheltering Assistance options</td>
<td>- Large animal shelter status</td>
</tr>
<tr>
<td>- Risk to responders and evacuees</td>
<td>- Operating status of public water supply systems</td>
<td>- Potential future sheltering requirements</td>
<td></td>
</tr>
<tr>
<td>- Food, water, shelter availability</td>
<td>- Operating status of water control systems (e.g., dams, levees, storm drains)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>- Food/water health advisories</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Health and Medical

**Components and EEIS**

<table>
<thead>
<tr>
<th>Medical Care</th>
<th>Patient Movement</th>
<th>Public Health</th>
<th>Fatality Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Status of acute medical care facilities (e.g., level 1 trauma centers)</td>
<td>- Status of state and local EMS systems</td>
<td>- Status of state and local health departments</td>
<td>- Availability of mortuary and post-mortuary services</td>
</tr>
<tr>
<td>- Status of chronic medical care facilities (e.g., long term care centers)</td>
<td>- Active patient evacuations</td>
<td>- Public health advisories</td>
<td>- Availability of transportation, storage and disposal resources</td>
</tr>
<tr>
<td>- Status of primary care and behavioral health facilities</td>
<td>- Future patient evacuations</td>
<td></td>
<td>- Status of body recovery and processing</td>
</tr>
<tr>
<td>- Status of home health agencies</td>
<td></td>
<td></td>
<td>- Descendant's family assistance</td>
</tr>
<tr>
<td>- Status of VA Health System resources in the affected area</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Health Care Supply Chain**

- Status of pharmaceutical supply chain
## Energy (Power & Fuel)

**Components and EEIS**

<table>
<thead>
<tr>
<th>Power (Grid)</th>
<th>Temporary Power</th>
<th>Fuel</th>
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<tbody>
<tr>
<td>• Number of people and locations without power</td>
<td>• Status of critical facilities</td>
<td>• Status of commercial fuel stations</td>
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<tr>
<td>• Estimated time to restoration of power</td>
<td>• Availability of temporary power resources</td>
<td>• Responder fuel availability</td>
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<tr>
<td>• Status of nuclear power plants</td>
<td></td>
<td>• Status of critical fuel facilities</td>
</tr>
<tr>
<td>• Status of nuclear power plants within 10 miles</td>
<td></td>
<td>• Status of fuel supply line</td>
</tr>
</tbody>
</table>

**Pipeline**

- Status of natural gas and fuel pipelines in the affected area

**Water Infrastructure**

- Operating status of public wastewater systems and private septic systems
- Operating status of wastewater processing facilities
- Operating status of public and private water infrastructure (e.g., water mains)

---

## Hazardous Material

**Components and EEIS**

<table>
<thead>
<tr>
<th>Facilities</th>
<th>Incident Debris, Pollutants, Contaminants</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Status of hazardous material facilities</td>
<td>• HAZMAT Debris issues affecting the transportation system</td>
</tr>
<tr>
<td>• Amount, type, and containment procedures of hazardous materials</td>
<td>• Status of HAZMAT debris clearance operations</td>
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<tr>
<td>• Reported or suspected hazardous material/toxic release incidents</td>
<td>• Reported or suspected hazardous material/toxic release incidents</td>
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<td>• Status of hazardous material supply chain</td>
<td>• Actual or potential radiological or nuclear incidents</td>
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<td></td>
<td>• Monitoring actions planned or underway for HAZMAT incidents</td>
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</tbody>
</table>
Communications

COMPONENTS AND EEIs

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<thead>
<tr>
<th>Infrastructure</th>
<th>Alerts, Warnings, Messages</th>
<th>911 and Dispatch</th>
<th>Responder Communications</th>
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<tbody>
<tr>
<td>Status of telecommunications service</td>
<td>Status of the emergency alert system (e.g., TV, radio, cable, cell)</td>
<td>Status of phone infrastructure and emergency line</td>
<td>Status of EOC(s), dispatcher, and field responder communications</td>
</tr>
<tr>
<td>Reliability of internet service</td>
<td>Status of public safety radio communications</td>
<td>Number of callers and availability of staff and facilities</td>
<td>Availability and status of first responder communications equipment</td>
</tr>
<tr>
<td>Reliability of cellular service</td>
<td>Options for dissemination of information to the whole community</td>
<td>Status of responder communications</td>
<td></td>
</tr>
<tr>
<td>Requirements for radio/satellite communication capability</td>
<td>External affairs and media communication</td>
<td>Availability of communications equipment</td>
<td></td>
</tr>
</tbody>
</table>

Financial Services

- Access to cash
- Access to electronic payment
- National economic impact

Cyber Security

- TBD